## Why invest

# in the well-being of your veterinary team?

Investing in the health and well-being of your workers is the right thing to do — morally, legally and financially.

The return on investment for well-being interventions is reported at between \$2 and \$6 for every \$1 investment.<sup>1,2</sup>



## Why invest in the well-being of your veterinary team?

## **Mentally healthy workplaces;**

### Attract great workers.

- 91% of Australian workers say that it is important to work in a mentally healthy workplace<sup>3</sup>
- The people attracted to mentally healthy workplaces are more likely to value and commit to looking after their own health.¹

## Create great workers

Engagement increases markedly from 7% to 55% when health and well-being are managed.<sup>1</sup>

## Retain great workers

- Where an organization does not manage health and well-being, it is four times more likely to lose its great workers in the next year.¹ 45% of Australian workers say they have left a workplace because of poor mental health conditions⁴
- Work satisfaction is strongly influenced by the work environment and the ability to have a balance between work and home lives<sup>5,6,7</sup>



## Why invest in the well-being of your veterinary team?

## When people are happy and engaged at work, you get;

#### **MORE**

- Satisfied and loyal customers and good outcomes for patients<sup>8,9</sup>
- Longevity, commitment and positive outcomes for staff<sup>4,9,10</sup>
- Creativity¹ assisting business agility and resilience in a rapidly changing world
- Performance and productivity around 10% more<sup>8,10</sup>
- Profitability around 20% more<sup>11</sup>
- Share market performance and growth<sup>8</sup>
- Compliance with the legal responsibility to ensure the physical and psychological health and safety of employees.

### And LESS COSTS associated with;

- Absenteeism\* The average Australian worker takes around 10 days unplanned leave per year<sup>1</sup>
  - Workers that consider their workplace to be mentally unhealthy are more than four times more likely to have taken time off in the previous year because they felt mentally unwell<sup>3</sup>
  - Successful workplace well-being programs can reduce sick leave absenteeism by 25%<sup>1</sup>
- Staff turnover\*\* can be reduced by 24-59% in a mentally healthy workplace<sup>8,11</sup>
- The cost of replacing an employee has been estimated at 75-150% of their annual salary¹
- Workplace stress in the workers covering the absenteeism and turnover. Where there is a skills shortage, the remaining people are likely to be under greater stress and have lower morale.¹

Wouldn't you rather be working proactively with healthy and engaged people than continually putting out fires?

## **References**

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#### **Notes**

- \* Unplanned leave costs the business directly (paying the replacement as well as the absent employee) and indirectly (managing the absence and return to work, reduced productivity of lower skill replacements).
- \*\* Replacing people incurs direct costs in recruitment and training plus indirect costs related to decreased productivity whilst the new employee upskills.



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